

**Report of Housing Manager, Tenant Scrutiny**

**Report to Tenant Scrutiny Board**

**Date: 29 November 2019**

**Subject: Estate Walkabouts**

|                                                                                                                                              |                              |                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----------------------------------------|
| Are specific electoral Wards affected?<br>If relevant, name(s) of Ward(s):                                                                   | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Are there implications for equality and diversity and cohesion and integration?                                                              | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Is the decision eligible for Call-In?                                                                                                        | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Does the report contain confidential or exempt information?<br>If relevant, Access to Information Procedure Rule number:<br>Appendix number: | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |

**1.0 SUMMARY OF MAIN ISSUES**

- 1.1 During its previous meeting the Board raised a question regarding how Estate walkabouts are promoted to tenants and if more could be done. It was noted that there is an online tool in development that will allow tenants to view the details of their nearest walkabouts online, however at the moment the project is in its infancy.
- 1.2 The Chair has requested an update from both a senior and local manager, on progress given the walkabout process was reviewed by the board in 2015, and an overview of current issues that would be of interest to the board. (Attendees to be confirmed).

**2.0 RECOMMENDATIONS**

- 2.1 The Board is requested to discuss note and discuss the content of the update provided.

**3.0 BACKGROUND DOCUMENTS<sup>1</sup>**

- 3.1 None.

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<sup>1</sup> The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.